

APPENDIX E

OPERATION ROUND UP - APPLICABLE TO ALL RATES

Operation Round Up is a voluntary program that allows members of Northeastern Rural Electric Membership Corporation (Northeastern) to pool resources for providing monetary and other assistance to:

- Individuals or families in need, and
- Organizations, groups or corporations that provide charitable or community services within Northeastern's service territory.

Operation Round Up funds may not be used for political campaigns, political activities or to pay a member's electric bill or balance due Northeastern.

Any member can begin or terminate participation in the program at any time by notifying Northeastern by telephone, regular mail, electronic mail or in person. New customers will be asked if they wish to participate in Operation Round Up when they arrange for electric service from Northeastern.

Each customer's monthly contribution to Operation Round Up will be the difference between its monthly electric bill and the next highest even dollar amount. A customer's contribution for any one month will not exceed \$0.99.

Operation Round Up is governed by the by-laws of the Northeastern REMC Community Trust and the Board of Trustees of the Northeastern REMC Community Trust will administer the funds collected. The Board of Trustees shall consist of not less than seven (7) and not more than nine (9) members who serve without compensation for their services. The Board of Trustees will establish and maintain an accounting system that is in keeping with sound financial management, including the issuance of an Annual Report detailing the collection and disbursement of funds.

Individuals and other entities that wish to apply for assistance from Operation Round Up should contact Northeastern for an application and related instructions.