

APPENDIX B

MISCELLANEOUS CHARGES

SUMMARY

1. TERMS OF PAYMENT
2. LATE PAYMENT CHARGE
3. INTERPRETATION
4. SECURITY DEPOSIT FOR SERVICE
5. SAME DAY PAYMENT CHARGE
6. COLLECTION CHARGE
7. RECONNECTION CHARGE
8. INSUFFICIENT FUNDS CHARGE
9. METER READING CHARGE
10. METER TEST AT REQUEST OF MEMBER
11. SAME DAY SERVICE CHARGE
12. MEMBER FALSE CALL-OUT CHARGE
13. TEMPORARY FACILITIES CHARGE
14. MEMBER OR OUTSIDE PARTY FAULT CHARGE
15. MEMBER WIRING INSPECTION CHARGE

PROVISIONS APPLICABLE TO ALL RATES

Effective: October 16, 2017

1. TERMS OF PAYMENT

Bills for service shall be rendered and due monthly. If paid on or before the due date as stated on the bill, the net bill shall be the amount to be paid. If not paid on or before the due date as stated on the bill, the gross bill, which includes the late payment charge, shall be the amount to be paid. When the stated due date falls on Saturday, Sunday or a legal holiday, payment shall be due the first business day following the stated due date.

2. LATE PAYMENT CHARGE

In the event that the current monthly billing is not paid on or before the stated due date, a late payment charge of ten percent (10%) for the first \$3.00, plus three percent (3%) of the amount in excess of the first \$3.00 will be added to the net bill. The gross amount due as shown on the billing statement includes the late payment charge.

3. INTERPRETATION

Upon application by Northeastern or any member, the interpretation or application of all rates included in this tariff by Northeastern REMC (Northeastern) or by any member/owner (member) shall be subject to review by the governing body having jurisdiction.

4. SECURITY DEPOSIT FOR SERVICE

All new accounts and previously disconnected accounts being reconnected are subject to our deposit policy. Deposit decisions will be based upon the creditworthiness of each applicant determined by a credit reporting service at the time of initial contact. The deposit will be collected prior to service connection. Other circumstances may warrant charging a deposit as determined by Northeastern REMC.

If a member applying for service had been served by Northeastern previously and did not pay their final bill, a deposit equal to three (3) months estimated usage or seventy five dollars (\$75), whichever is greater, may be required. If an existing member has been disconnected for non-payment two (2) times within a twelve (12) month period, upon reconnection of service the second time, a deposit of three (3) months estimated usage or seventy-five (\$75), whichever is greater, may be required.

No interest shall be paid on any deposits. Deposits will be refunded when membership is terminated.

5. SAME DAY PAYMENT CHARGE

When a member is to be disconnected due to a delinquent bill and pays the delinquent amount after 9:00 am on the day of disconnect but before an employee of Northeastern arrives on the premise to collect the delinquent bill, the member will incur a same day payment charge of \$10.00.

6. COLLECTION/DISCONNECT CHARGE

When it is necessary for an employee of Northeastern to disconnect a delinquent bill, the member will incur a charge of \$60.00.

7. RECONNECTION CHARGE

When a Northeastern employee disconnects service for non-payment of bills and the member requests reconnection during normal business hours, the member must pay a charge of \$60.00 before Northeastern will reconnect such service. If the member, at his option, requests such service to be reconnected after normal business hours, an overtime charge of \$110.00 must be paid by the member before Northeastern will reconnect such service. All reconnect charges are in addition to any outstanding balances.

When a Northeastern lineman, using an aerial bucket truck, disconnects service for nonpayment of bills and the member requests reconnection during normal business hours, the member must pay a charge of \$110.00 before Northeastern will reconnect such service. If the member, at his option, requests such service to be reconnected after normal business hours, an overtime charge of \$195.00 must be paid by the member before Northeastern will reconnect such service.

When a reconnection of service is made for the same member at the same location within a twelve (12) month period, where service was disconnected at the member's request, a charge of \$60.00 shall be paid for such reconnection

8. INSUFFICIENT FUNDS CHARGE

When a check received in payment of a member's account is returned, the member shall be assessed a handling charge of \$25.00 for each check returned by the bank. Electronic payments made either through Northeastern REMC's web site or through a paying agent service, which are returned non-payable, shall be assessed a handling charge of \$25.00 for each returned item.

9. METER READING CHARGE

When a condition exists that requires a special trip to obtain the meter reading, the member will be charged \$60.00 per trip. This charge will be added to the member's monthly bill.

10. METER TEST AT REQUEST OF MEMBER

Northeastern will endeavor to maintain the efficiency of the meters within the allowable accuracy prescribed by the Indiana Administrative Code Title 170 Indiana Utility Regulatory Commission Article 4 Electric Utility. Northeastern will make a test of accuracy of registration on a meter upon a written request of a member. If the member requests a meter test within twelve (12) months of the last test and no error is found, then the member will be charged \$60.00 for the meter test. This charge will be added to the member's monthly bill.

11. SAME DAY SERVICE CHARGE

Should a member request a meter be installed or a meter reading be taken on the same day they pay their membership, Northeastern will charge \$60.00 during normal business hours and \$110.00 after normal business hours for this service. These charges are non-refundable.

12. MEMBER FALSE CALL-OUT CHARGE

If Northeastern personnel respond to a member call and discover the cause of the power outage is located on member's side of the meter (e.g., tripped breaker, blown fuse, etc.), a charge of \$110.00 during normal business hours and a charge of \$195.00 after normal business hours will be assessed. Northeastern is not obligated to make repairs to the member's equipment, which is located on member's side of the meter.

13. TEMPORARY FACILITIES CHARGE

The intent of temporary service is to provide light-duty electrical service, in accordance with the Corporation's "Electric Standards Manual", for construction purposes until a permanent service has been established.

Northeastern will furnish necessary pole and entrance equipment for temporary service. Northeastern may require the member to pay, in advance, a one-time \$140.00 charge for each temporary service. The applicable billing rate will also apply to energy use for this service.

If the member or its representative (e.g., contractor) provides their own temporary service facilities, Northeastern may require the member to pay, in advance, a one-time \$100.00 charge for each service connection. In addition, the member shall incur a \$60.00 inspection charge for each trip.

14. MEMBER OR OUTSIDE PARTY FAULT CHARGE

Northeastern shall bill persons damaging its property (broken pole, buried cable cut, etc.) for the cost of repairing such damage. These costs shall include, but are not limited to, labor, transportation, materials, overhead, etc. needed to effect permanent repairs.

15. MEMBER WIRING INSPECTION CHARGE

If a member or its representative (contractor) requests an inspection, the initial trip is at no charge. Should the inspection fail, an additional trip for re-inspection will be made at no charge. If additional trips are required, the member or its representative making the request will be charged \$60.00 per trip.